

TRAVELLING TO NIUE

What to Expect on your Travel to Niue

At Auckland Airport

1. On arrival at Auckland International Airport, your designated driver may drop you off at the international pick up and drop off area, however please note that only passengers are permitted to enter the terminal.
2. Have your e-tickets and passports ready for inspection by security at the terminal entrance.
3. Proceed to the Pasifika Futures Limited health screening desk where you will be asked COVID related questions on your well-being, and your temperature will be checked.
4. Proceed to the Air New Zealand check-in counter to check into your flight. You will check your luggage in and receive your boarding pass.
5. You will be required to sign a Niue health declaration form either at the check-in counter or at the health screening with Pasifika Futures Limited. This declaration confirms your agreement to enter quarantine on arrival to Niue and follow all health orders in Niue.
6. Proceed to your departure gate and pass-through Immigration and Aviation Security.

On the Plane

The Niue and New Zealand Governments require you to wear a face covering at all times while on the plane, except while eating or drinking. Air New Zealand will provide you with a face covering if you do not have one.

On Arrival to Niue

1. You will be issued clean face masks upon arrival. Please wear the clean masks for good hygiene.
2. When you disembark the plane, proceed to the arrivals hall where you will be met by Government of Niue officials and will receive additional instructions.
3. You will be assigned to a shuttle van to ride to your designated quarantine location.
 - a. You will carry all your carry-on items with you in your van.
4. Please remain in the arrival hall until your name is called to board the van.
5. You will clear immigration on your way to the van.
6. All checked baggage will be picked up by your family at the airport.
7. Please be patient as the drivers may need to make multiple trips.

On Arrival at Quarantine

1. You will be notified of your room assignment. Please go straight to your rooms and remain there until all the baggage has been delivered and you are notified by security to collect your baggage.
 - a. Your family will be instructed to drop off any baggage for you between 4:00 and 4:30. **You will not be allowed out of your room until all baggage has been delivered.**
2. Anytime you are outside your room, you must wear a face mask, until you have returned your first negative COVID test in Niue. Mask use and social distancing is encouraged for the rest of your stay.
3. There are no visitors allowed at quarantine until you return a post arrival negative COVID test.
4. Visiting hours will be very limited and you must wear mask while visiting.
5. Both Homofiti and Matavai will have laundry facilities available for your use.
6. Your families will be invited to a family meeting on Sunday afternoon at 5pm prior to your arrival and will be provided with your room numbers. They are encouraged to stock your room with whatever you will need that is not already provided.
7. You will be provided contact information for security.

During Your Stay in Quarantine

1. In most cases, you will only share a room with a family member or a close friend or relative.

2. No visitors are permitted at quarantine until after you have returned a negative post arrival COVID test. **You must wear a mask when visiting with family/friends.**
3. Family and friends will be permitted to deliver needed items to the security officer during specified times. **Any items that enter quarantine will remain there until your stay is complete.**
4. Rooms at Homofiti will have a refrigerator, a cook top and some cooking utensils. There is also 1 large freezers and an additional fridge in the common area that are for your use.
5. Rooms at Matavai are only equipped with a microwave and a fridge. There are no cooking facilities. Only dinner will be provided which is delivered around 5.30pm.
6. You will be required to wear a face covering while outside your room until you return your first negative COVID test while in Niue. You are asked to continue to wear a mask and practise social distancing after your first test.
7. There will be health checks by health staff on days 3, 6, 9 and 12.
8. You will be issued a thermometer to take your temperature daily.
9. You will receive a COVID test on day 3 and day 12. You must return 2 negative tests before being released from quarantine. In the event you return a positive test, you will be required to remain in your room and will receive further direction from the Niue Health Department.
10. If someone else in quarantine returns a positive test, everyone will be required to remain in their rooms until advised by the Niue Health Department.
11. Stay in your room and contact the Niue Foou Hospital or security if you are feeling unwell.
12. If you are well, please use the quarantine grounds to exercise. This will help your physical and mental health during the stay.
13. We encourage you to socialise with the other passengers in your quarantine facility after you have returned your first negative COVID test. You are considered to be part of a large bubble when you were on the plane, but be mindful of social distancing and wearing a face covering.
14. Phones and internet will be available in your rooms. Only inbound calls are able to be received. If you wish to make outbound calls then you will need to organise with a family member to top up the phone and internet. Please use electronic means to contact your families.
15. You will be provided with one set of linen for your room, including towels. During your stay it will be your responsibility to wash these linens if you want a clean set.
16. Washing machines and dryers will be provided for your use.
17. You will be provided pink rubbish bags. Please use these bags and place them in the provided dumpsters.
18. Please bring activities to keep you busy while in quarantine. This will help the time go by faster and will help your mental health.

Release Day

1. You will be released on a Sunday the 12th December at 12pm. Please ensure that you are vacated from your room by 12pm.
2. Your family and friends will be permitted to enter the facility and assist you in removing your belongings.
3. You are asked to do some light cleaning of your room before you leave,
 - a. Take out the rubbish,
 - b. Make sure dishes are washed,
 - c. Take all of the linens off of the beds and place them on the floor in your room.

Welcome home and enjoy time with your family and friends on Niue.